



Faraday's claims team strives to provide a first class service to clients, brokers and our underwriting teams.

All of our claims specialists are co-located with our underwriting teams enabling a closer working relationship, offering first hand support in the underwriting and risk assessment process. Our claims managers are well established market leaders in their chosen field reflecting our commitment to a superior claims service. The team often travel with the underwriters, and are actively encouraged to add value at all stages of the insuring process.

Improvements in the service that our team provide such as speed of response, prompt payment, electronic claims notification, electronic solutions to client's needs and reduction in overheads are just some of the many initiatives we seek to enhance.

The overall primary focus of our team is excellence in the delivery of our service to Faraday's clients.

Key features include:

- Over 200 years of collective claims experience
- Qualified lead claims professionals with proven track records dealing with complex claims
- Regular attendance at seminars and overseas conferences
- Focused for rapid response and innovative solutions
- Participants on market groups
- Leading proponents of ECF

The Claims department is:

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